

Team Involvement Problem Solving (TIPS)

Effectively use a Team-based Approach to Improve the Performance in Your Business

TIPS is an accelerated skill-building workshop and implementation event that trains participants how to effectively use a structured, team-based approach to eliminate the root cause of costly performance problems.

This workshop is very robust and can be customized to meet your specific needs. The delivery can span from one to two days.

Day One

Participants are trained in the concepts and application of the TIPS methodology.

Key Deliverables- Rapid Knowledge Transfer

- Understand the utility of solving problems using a team-based approach.
- Learn techniques for generating creative ideas.
- Learn how to use methods and tools for facilitating consensus decision making.
- Learn how to use a structured eight-step problem-solving model.
- Learn how to use a variety of problem-solving tools.
- Learn interactive skills and meeting facilitation techniques.

Team exercises challenge participants to apply the TIPS methodology every step of the way and to sharpen their teaming skills.

Day Two (Optional)

Participants apply the TIPS methodology to eliminate a real problem in the organization that has an unknown root cause and the cost is high.

- Resolving real problems provides an instant road map for significant ROI.

Key Benefits

- Permanently resolve costly performance problems in your value stream.
- A transfer of skills to the workforce to be able to take on additional problems and situations.
- Promote the continual use of effective problem-solving methodology.

Target Audience: Managers and staff

Number of Participants: 8-18

Time Required: 1 or 2 Days

MassMEP utilizes the Time Wise Solutions training materials for its TIPS course.