



## Internal Quality Auditing - 2 days

## Description

Employees will learn that Internal Quality Audits are not performed just because it's a requirement for ISO, but that it can be a major driver for improvement within the company. A stronger company means more job stability, and growth opportunities for them. A group of employees will learn the skills necessary to conduct and complete internal quality audits. Employees will learn how to develop Internal quality audit schedules, and audit plans with guidelines to address non-conformities, and most importantly how to document opportunities for improvement.

## **Objective**

Success will be measured by the successful completion of this module and having learned about;

- Purpose of the Internal Quality Audit
- In-depth study of the ISO standard
- · Characteristics of auditors
- How to develop an audit schedule
- How to prepare for the audits
- How to conduct interviews and perform audits
- Processing of the results for correction and or continuous improvement
- Finally having learned to perform effective process audits

## **Skill Attainment**

Employees will not only learn the skills that are necessary to perform internal audits in our company, but will also gain lifelong experiences that they can take with them in any future company they choose to join. ISO9001 is a must for companies if they wish to stay in business. Employees will receive a certificate for having completed the training from a registered lead assessor and trainer. This certificate will remain valid for as long as the standard remains in effect.