



## TIPS Application Training

Onsite – 1 Days, 8 Hours – Optimum Class Size, 7-14 Participants

### Training Description:

The Team Involvement Problem Solving (TIPS) Application Training is designed to be a follow up session for graduates of the TIPS Training (8-hour class). TIPS needs to be applied and practiced as soon as possible to reinforce what was learned and to maximize the potential impact of getting to the root cause and permanently resolving costly problems within value streams. Participants will have the opportunity to apply the 8-step problem solving process and supporting tools to an existing problem in their company. This will benefit both the company in that a costly problem gets resolved, as well as the participant by providing practice and reinforcing learned skills. This training is delivered in person, onsite, and is designed for all levels of the company who graduated from the TIPS Training (8-hour class).

### Training Objective:

Participants will apply the eight-step problem solving process with appropriate tools to solve for root cause of an existing problem within the company. Participants will also implement permanent solutions to improve cost, quality, safety, delivery, customer, or employee satisfaction, etc.

Participants will get a chance to practice using problem solving tools in their own environment, with their coworkers, and make real, impactful improvements to their organization. Participants will also get a chance to practice their interactive skills and facilitation techniques that support effective team-based problem solving.

### Skill Attainment:

Participants will demonstrate their proficiency in the following:

- Brainstorming techniques
- Consensus decision making tools and guidelines
- Eight step problem solving
- Problem solving support tools
- Meeting roles and facilitation

These skills are transferable within the company, industry and are highly desirable by any manufacturer.

### Training Agenda:

- Utilize the 8-Step Problem-solving Process on a Current State Issue within the Organization
- Brainstorm & Reach Consensus on Opportunities for Improvement
- Implementation Support
- Determine Measures of Effectiveness and Sustainment